HPE DEC ALPHA AND VAX SERVER MAINTENANCE

Experience a level of expertise no other partner can provide.

We offer specialized support on all Digital Equipment Corp (DEC) systems to keep your installed assets healthy and running reliably. Backed by a team of in-house subject matter experts (SMEs), we take on challenges no matter the size.

Expertise

Engineers with a collective 70+ years of experience and complete knowledge in building and troubleshooting all DEC systems.

Reliability

White glove service with a 95% first time fix track record.

Savings

Further extend the life cycle of assets with a customized service contract to meet your needs while saving 40-50% on support fees.

SYSTEMS SUPPORTED

- ALPHASERVER 1000 / 1000A / 4000 / 4100
- ALPHASERVER DS10 / DS15 / DS20E / DS25
- ALPHASERVER ES40 / ES45 / ES47 / ES80 / GS1280
- VAX 4000-90 / VAX 4000-90A / VAX 4000-96
- VAX 6200 / VAX 6300 / VAX 6400
- VAX 6500 / VAX 6600 / VAX 7800

Reach out for a complete list of supported systems.

BENEFITS

- Full or hybrid-level support of field engineering and/or remote engineering
- Ability to provide whole systems, component level repairs, and tested spare parts
- Full suite of commonly failed parts within distance to meet SLA requirements
- Quarterly SLA reporting including maintained performance scorecard
- Flexibility with SLA and contract options

Lost your internal platform expert? Stuck with a provider who only helps with the easy stuff? Switch to Aegis!

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